



University of California
San Francisco

Presented by the Division of Hospital Medicine

Department of Medicine

University of California

San Francisco School of Medicine

11TH ANNUAL

Management of the Hospitalized Patient

The Fairmont Hotel (atop Nob Hill)
San Francisco, California



Praise from past attendees...

“Overall, this is the best course I
have attended since I finished
post-grad training
18 years ago.”

“Your faculty is inspiring, engaging,
informative, and entertaining.”

Preceded by the concurrent Society of
Hospital Medicine pre-courses:

Wednesday, October 3, 2007

The course that
started it all returns
for its 11th year!

This course also serves as
the West Coast Regional
Meeting of the Society of
Hospital Medicine

**Best Practices in Managing a
Hospital Medicine Program**
**Fundamentals of Coding
and Documentation for
Hospitalists: Getting Paid
What You Deserve**



Robert M. Wachter, MD **COURSE CHAIR**

Professor of Medicine; Associate Chair, Department of Medicine;
Chief of the Medical Service, UCSF Medical Center, San Francisco

THURSDAY - SATURDAY
October 4-6, 2007

Management of the Hospitalized Patient

The course, chaired by Bob Wachter, covers the clinical issues most relevant to hospitalists, internists, family physicians, and others who care for inpatients. Taught by UCSF's top teachers and a stellar group of guest faculty, the course highlights recent advances and current controversies, emphasizing a cost-effective approach to common disorders. To promote active learning, the course uses a computerized interactive audience response system, and features multiple workshop sessions in 6 different tracks to allow for small group discussions. The course includes broad content in critical care, perioperative care, end of life care, patient safety and quality, and hospital neurology, cardiology, and infectious diseases.

This course is presented by the Department of Medicine, Division of Hospital Medicine and is sponsored by the University of California, San Francisco, School of Medicine. It also serves as the West Coast regional meeting of the Society of Hospital Medicine.

EDUCATIONAL OBJECTIVES

An attendee completing this course should be able to:

- Describe the major diagnoses to be considered in common inpatient clinical presentations;
- Review a modern and evidence-based work-up for common inpatient clinical presentations;
- Discuss modern therapeutic approaches to common inpatient disorders;
- List some of the latest literature impacting the field of Hospital Medicine and how best to use it to answer clinical questions.

October 4-6, 2007
Fairmont Hotel
San Francisco
California

ACCREDITATION

The University of California, San Francisco School of Medicine (UCSF) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

UCSF designates this educational activity for a maximum of 20 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

This CME activity meets the requirements under California Assembly Bill 1195, continuing education and cultural and linguistic competency.

For the purpose of recertification, the American Nurses Credentialing Center accepts AMA PRA Category 1 Credit[™] issued by organizations accredited by the ACCME.

The California Board of Pharmacy accepts as continuing professional education those courses that meet the standard of relevance to pharmacy practice and have been approved for AMA PRA Category 1 Credit[™].

Application for CME credit has been filed with the American Academy of Family Physicians. **Determination of credit is pending.**

The approved credits shown above include 1.5 credits toward meeting the requirement under California Assembly Bill 1820, Geriatric Medicine

The approved credits shown above include 2.75 AMA PRA Category 1 credits[™] towards meeting the requirement under California Assembly Bill 487, Pain Management and Care the Terminally Ill.

COURSE CHAIR

Robert M. Wachter, MD

Professor of Medicine; Associate Chair, Department of Medicine; Chief of the Medical Service, UCSF Medical Center, San Francisco

VISITING FACULTY

Scott Flanders, MD

Associate Professor of Medicine
Director of the Hospitalist Program, University of Michigan

Kaveh Shojania, MD

Assistant Professor of Medicine
Canada Research Chair in Patient Safety and Quality Improvement
University of Ottawa

Peter Lindenauer, MD, MSc

Assistant Professor of Medicine, Tufts University
Medical Director, Clinical Information Systems and Associate Medical Director, Healthcare Quality, Baystate Medical Center

Lawrence Wellikson, MD

Chief Executive Officer
Society of Hospital Medicine

COURSE FACULTY

(University of California, San Francisco, School of Medicine unless otherwise noted)

Andrew D. Auerbach, MD, MPH

Associate Professor of Medicine, Director of Quality, Department of Medicine

Rachelle Bernacki, MD, MS

Assistant Professor of Medicine

Robert Brody, MD

Clinical Professor, Medicine and Family & Community Medicine; Chief, Pain Consultation Clinic, San Francisco General Hospital

Lundy Campbell, MD

Assistant Professor
Department of Anesthesia

H. Quinny Cheng, MD

Associate Professor of Medicine; Director, Medical Consultation Service, UCSF Medical Center

COURSE FACULTY (cont.)

Eva Chittenden, MD

Assistant Professor of Medicine; Acting Director, Palliative Care Service, UCSF Medical Center

Russell Cucina, MD, MS

Assistant Professor of Medicine
Associate Medical Director, Clinical Information Technology, UCSF Medical Center

Brian Daniel, RRT

Clinical Coordinator, Respiratory Care Service; Clinical Research Coordinator, Cardiovascular Research Institute

Gurpreet Dhaliwal, MD

Assistant Professor of Medicine, Clerkship Director, SF VA Medical Center

John W. Engstrom, MD

Professor of Neurology, Vice-Chair, Department of Neurology; Director, Neurology Residency Program

Gordon L. Fung, MD, MPH

Associate Professor of Medicine; Medical Director, Electrocardiography Lab

Michael A. Gropper, MD, PhD

Professor of Anesthesia and Physiology; Director, Critical Care Medicine

Heather Harris, MD

Assistant Professor of Medicine

Eric D. Isaacs, MD

Associate Professor of Medicine; CQI Director, Emergency Services, San Francisco General Hospital

C. Bree Johnston, MD, MPH

Associate Professor of Medicine, Division of Geriatrics

S. Andrew Josephson, MD

Assistant Professor of Neurology

Kathleen Kerr

Project Analyst,
Palliative Care Program

COURSE FACULTY (cont.)

John Maa, MD

Assistant Professor,
Department of Surgery

Zian H. Tseng, MD

Assistant Professor of Medicine,
Cardiology Division

Edward McNulty, MD

Assistant Professor of Medicine,
Cardiology Division

Tracy Minichiello, MD

Assistant Professor of Medicine,
Co-Director, Thromboembolism Program, UCSF Medical Center

Robert Rodriguez, MD

Associate Professor of Medicine,
Division of Emergency Services,
San Francisco General Hospital

Niraj Sehgal, MD, MPH

Assistant Professor of Medicine
Director, Mt. Zion Medical Service

Bradley A. Sharpe, MD

Assistant Professor of Medicine; Assistant Chief of the Medical Service, UCSF Medical Center

Diane Sliwka, MD

Assistant Professor of Medicine

John R. Teerlink, MD

Associate Professor of Medicine;
Director, Heart Failure Clinic,
SF VA Medical Center

Jonathan P. Terdiman, MD

Associate Professor of Medicine and Surgery;
Director, UCSF Colitis and Crohn's Disease Center

Arpana R. Vidyarthi, MD

Assistant Professor of Medicine;
Director of Quality and Patient Safety, Office of Graduate Medical Education

Leslie Zimmerman, MD

Professor of Medicine;
Director, Bronchoscopy Service;
Director, Intensive Care Unit,
VA Medical Center

faculty

REGISTER ONLINE! www.cme.ucsf.edu

REGISTRATION

Register online at www.cme.ucsf.edu

Registration Information: (415) 476-5808

Course Information: (415) 476-4251

Date: Wednesday, October 3, 2007

SHM Precourses

Thursday, October 4-6, 2007

Management of the Hospitalized Patient

Time: 7:00 am

Place: The Fairmont San Francisco
950 Mason Street (at California)
San Francisco, CA 94108
(415) 772-5000 or (800) 527-4727

To become a SHM member, go to:
www.joinshm.org

NOTE: Each of the SHM Precourses and the UCSF Sponsored *Management of the Hospitalized Patient Course* have separate registrations and fees.

CONFERENCE LOCATION

The course and precourses are being held in San Francisco at the Fairmont Hotel, 950 Mason Street.

The Fairmont Hotel is located at the only spot in San Francisco where each of the City's cable car lines meet. With a panoramic view of the City and the Bay from high atop Nob Hill, The Fairmont San Francisco holds an unmatched blend of elegance and superb service for an unforgettable stay.

A block of guestrooms has been reserved at the Fairmont Hotel with at the following group rate of **\$232** single or double occupancy.

Reservations must be received by **September 2, 2007** to guarantee availability of accommodations. After this date, rooms will be provided on a space-available basis only. If you phone in your reservation, **you must identify yourself as a member of this course to receive the special rate.**

THURSDAY, OCTOBER 4, 2007

Management of Acute Medical Problems

| | | |
|--|---|----------------------------------|
| 7:00 am | <i>Registration and Continental Breakfast</i> | |
| 8:00 | Welcome | Robert Wachter |
| 8:05 | Evidence-Based Management of Sepsis | Michael Gropper |
| 8:50 | Recent Advances in Thromboembolism and Anticoagulation | Tracy Minichiello |
| 9:40 | Acute Coronary Syndromes | Ed McNulty |
| 10:25 | <i>Break</i> | |
| 10:45 | Pneumonia Update, 2007 | Scott Flanders |
| 11:30 | Management of Stroke Update, 2007 | S. Andrew Josephson |
| 12:20 | <i>Lunch on Your Own</i> | |
| 1:45 pm | Small Group Workshops – Session I (six options): | |
| Neuro | The Neurological Exam | S. Andrew Josephson |
| Systems | PDAs, Mobile Computing, & Web Resources for Hospitalists | Russ Cucina |
| Skills/Tools | EKG Refresher | Gordon Fung |
| Geriatrics/ Palliative Care | Geriatrics Issues in Hospital Medicine | Bree Johnston, Rachelle Bernacki |
| Clinical Medicine | Thromboembolism Q&A: Cases and Controversies | Tracy Minichiello |
| Safety/Quality | Teamwork and Simulator Training in Hospital Medicine | Niraj Sehgal, Diane Sliwka |
| 3:15 | <i>Break</i> | |
| | Hospital Medicine/SHM | |
| 3:40 | Hospital Medicine in 2017: If You Don't Know Where You're Going, You Might Not Get There | Robert Wachter |
| 4:40 | Society of Hospital Medicine (SHM) Update & Discussion | Laurence Wellikson |
| 5:30 | <i>Conference Reception</i> | |

FRIDAY, OCTOBER 5, 2007

Challenging Cases and Issues in Hospital Medicine

| | | |
|--|---|---|
| 7:00 am | <i>Continental Breakfast</i> | |
| 8:00 | Clinical Problem-Solving Exercise | Gurpreet Dhaliwal |
| 9:05 | Caught Between a Rock and a Hard Place: Using Evidence to Make Tough Decisions | Scott Flanders, Kaveh Shojania |
| 10:05 | <i>Break</i> | |
| 10:30 | Talking 'Bout a Revolution: Transparency and P4P (Roundtable Discussion) | Peter Lindenauer, Kaveh Shojania, Andrew Auerbach |
| 11:50 | <i>Pick up Lunch</i> | |
| 12:00 pm | Small Group Workshops – Session II (six options): | |
| Neuro | The Neurological Exam | John Engstrom |
| Systems | Creating a Successful Academic Hospitalist Program | Robert Wachter, Scott Flanders |
| Skills/Tools | Improving Sign-Outs in Hospital Medicine | Arpana Vidyarthi |
| Geriatrics/ Palliative Care | Starting a Palliative Care Program | Eva Chittenden, Kathleen Kerr |
| Clinical Medicine | Critical Care Workshop: Sedation and Ventilator Management Pearls | Lundy Campbell, Brian Daniel |
| Safety/Quality | Practical Steps for Improving Patient Safety at Your Hospital | Kaveh Shojania |
| 1:30 | <i>Break</i> | |
| 1:40 | Small Group Workshops – Session III (six options): | |
| Neuro | The Neurological Exam | John Engstrom |
| Systems | Hospital Information Systems: CPOE, EMRs and More | Peter Lindenauer, Russ Cucina |
| Skills/Tools | Pearls for Hospital Procedures (incl. use of Portable Ultrasound) | Robert Rodriguez, Eric Isaacs |
| Geriatrics/ Palliative Care | Sustaining and Improving a Palliative Care Program | Eva Chittenden, Kathleen Kerr |
| Clinical Medicine | Pain Management Workshop | Robert Brody |

FRIDAY, OCTOBER 5, 2007 (CONT.)

| | | |
|-----------------------|---|-------------------------------|
| Safety/Quality | Purging the Red Dots From Your Hospital Quality Report | Arpana Vidyarthi, Brad Sharpe |
| 3:10 | <i>Break</i> | |
| | Assorted Problems in Hospital Medicine | |
| 3:30 | Acute Heart Failure: No Longer the Ugly Duckling | John Teerlink |
| 4:20 | Diagnosis and Management of Pulmonary Embolism | Leslie Zimmerman |
| 5:10 | <i>Adjourn</i> | |

SATURDAY, OCTOBER 6, 2007

Assorted Problems in Hospital Medicine (cont.)

| | | |
|----------|---|--|
| 7:00 am | <i>Continental Breakfast</i> | |
| 8:00 | Neurological Emergencies | S. Andrew Josephson |
| 8:55 | Management of Common Acute Arrhythmias | Zian H. Tseng |
| 9:45 | <i>Break</i> | |
| 10:05 | Management of Upper GI Bleeding | Jonathan Terdiman |
| 10:55 | Clinical Controversies in Medical Consultation | Quinny Cheng |
| 11:45 | <i>Pick up Lunch</i> | |
| 12:00 pm | Hospitalist-Surgical Co-management: Can We Make it Work? (Roundtable Discussion) | Quinny Cheng, Scott Flanders, John Maa, Heather Harris |
| 1:15 | <i>Adjourn</i> | |

SHM OFFERS 2 PRECOURSE OPTIONS:

OPTION 1 • October 3 • 8 am - 5pm

Best Practices in Managing a Hospital Medicine Program

This seminar is designed for individuals seeking to start a new hospital medicine program or improve the management and operation of an existing program. A faculty consisting of experienced hospitalist program leaders and consultants will emphasize practical tools (e.g., templates, checklists, references, benchmarks, etc.) rather than conceptual ideas.

TARGET AUDIENCE Directors/Chiefs of a hospital medicine program, hospitalists, Chief Medical Officers, Vice Presidents—Medical Affairs, Chiefs of Medicine, Hospital Administrators, and Directors of Patient Affairs.

EDUCATIONAL OBJECTIVES

Upon completion of this activity, participants should be able to:

- Establish and manage their hospital medicine program effectively and efficiently.
- Define and address key implementation and operational issues relevant to their hospital medicine program.
- Develop a staffing and scheduling model for their hospital medicine program.
- Address issues related to recruiting, retention, and compensation of hospitalists.
- Improve communication with hospital executives, medical staff, and community physicians.
- Develop a hospitalist “dashboard” with metrics that evaluates the performance of their program.
- Analyze, and demonstrate the value and return-on-investment of their hospital medicine program.

COURSE AGENDA • Best Practices in Managing a Hospital Medicine Program

| | | |
|-----------------|--|-------------------------------------|
| 7:00 – 8:00 am | <i>Registration (Breakfast)</i> | |
| 8:00 – 8:30 | Introductions / Course Overview | Joseph A. Miller |
| 8:30 – 9:00 | Building a 4th Generation Hospital Medicine Program | Roger Heroux |
| 9:00 – 10:00 | Recruiting, Retention, and Compensation | John Nelson |
| 10:00 – 10:15 | Incentive Compensation | Winthrop F. Whitcomb |
| 10:15 – 10:30 | <i>Break</i> | |
| 10:30 – 11:45 | Relationships and Communication | Winthrop F. Whitcomb John Nelson |
| 11:45 – 1:00 pm | <i>Lunch on own</i> | |
| 1:00 – 2:00 | The Hospitalist Dashboard | Stacy Walton Goldsholl |
| 2:00 – 3:00 | Staffing and Scheduling | John Nelson Winthrop F. Whitcomb |
| 3:00 – 3:15 | <i>Break</i> | |
| 3:15 – 4:15 | Demonstrating Value / Measuring ROI | Martin Buser |
| 4:15 – 5:00 | <i>Wrap-up and Panel Discussion</i> | |

SHM PRECOURSE OPTIONS • OCTOBER 3, 2007 (CONT.):

FACULTY

PRECOURSE 1 DIRECTOR

Joseph A. Miller
Senior Vice President,
SHM

Martin Buser, MPH
Hospitalist Management
Resources, LLC

Stacy Walton Goldsholl, MD
TeamHealth Hospital Medicine
Services

Roger Heroux, PhD
Hospitalist Management
Resources, LLC

John Nelson, MD.
Medical Director,
Hospitalist Practice
Overlake Medical Center,
Bellevue, WA
Partner, Nelson/Flores
Associates, LLC
Co-Founder, SHM

Winthrop Whitcomb, MD
Director, Performance
Improvement, Mercy Medical
Center; Principal, Northeast
Hospitalist Consultants;
Co-Founder, SHM

OPTION 2 • October 3 • 8am - 5pm

**Hospitalist Coding and Documentation:
Getting Paid What You Deserve**

TARGET AUDIENCE Hospitalists seeking to receive fair reimbursement from payers for services delivered and group leaders seeking to send their hospitalists to a high quality coding course.

EDUCATIONAL OBJECTIVES

Upon completion of this course, participants should:

- Have learned a consistent medical decision-making process that supports proper documentation.
- Understand what's required to efficiently, accurately and completely document their clinical services.
- Be able to select CPT codes for the most common inpatient care encounters that facilitate accurate and optimal professional fee billing.

**COURSE AGENDA • Hospitalist Coding and Documentation:
Getting Paid What You Deserve**

In many practices, hospitalist physicians provide high level services, but their documentation fails to support their coding. In other practices, doctors routinely down-code or up-code because they lack understanding of coding principles.

This course will teach attendees appropriate documentation skills, and help physicians develop medical decision-making and documentation habits to support the highest legitimate CPT code for their services. Coding rules for the most common categories of service provided by hospitalists will be presented, and typical problem areas will be discussed. Faculty presentations will be interactive and participatory, with practice case studies and Q&A opportunities.

SHM has assembled a first rate faculty of experts in coding and documentation, including Dr. Scott Manaker, a member of the AMA's RVS Update Committee (RUC) and author of several major publications on appropriate coding and documentation, and Leslie Flores, Principal (with Dr. John Nelson) of Nelson/Flores Associates.

FACULTY

PRECOURSE 2 DIRECTOR

Leslie Flores, MHA
Partner, Nelson / Flores Associates, LLC

Scott Manaker, MD, PhD
Vice Chair for Regulatory Affairs and
Director of Clinical Documentation,
Department of Medicine
University of Pennsylvania

Carol Pohlig, RN, CPC, ASC
University of Pennsylvania Health System



The First Full-Service
Online Hospitalist Job Center
www.hospitalmedicine.org/careercenter

Management of the Hospitalized Patient

MDM08P01

October 4-6, 2007

Fairmont Hotel, San Francisco

This course is self-supporting and receives no state funding.

Mail to : UCSF Office of CME
P.O. Box 45368
San Francisco, CA 94145-0368

Fax: (415) 502-1795
Registration Information: (415) 476-5808
Course Information: (415) 476-4251
On-Line: www.cme.ucsf.edu

Dr. Mr. Mrs. Ms.

Last Name First M.I.

Degree Specialty

Address

City State Zip

Daytime Phone Fax

Email

Would you like to be on our priority email list? Yes No

Would you like to be on our priority fax list? Yes No

Date of birth to be used as OCME registrant number: ____ / ____ / **XX**
Month Day

Please indicate if you have any special needs:

REGISTRATION FEES

Management of the Hospitalized Patient • October 4-6, 2007 **MDM08P01**
 \$650 Physicians
 \$450 Allied Health Professionals, Residents and Fellows
 SHM members take \$50 off

Best Practices in Managing a Hospital Medicine Program **MMH08003**
Precourse - October 3, 2007
 \$535 SHM Members
 \$395 for Residents and Fellows
 \$745 for Non-SHM Members

Inpatient Coding and Documentation: Getting Paid What You Deserve **MMH08004**
Precourse - October 3, 2007
 \$535 SHM Members
 \$395 for Residents and Fellows
 \$745 for Non-SHM Members
To become a SHM member, go to: www.joinshm.org

Make checks payable to *UC Regents*

Please charge my credit card: Visa MasterCard American Express for \$ _____

Credit Card Number Expiration Date

Name on Card (Please Print) Authorized Signature

Refund Policy: Cancellations received in writing before the first day of the course will be refunded, less a \$75 administrative fee. No refunds will be made on cancellations received after that date.

GOT PAPER?... NOT

Beginning in 2006, we stopped distributing a printed syllabus for this course -- printing one consumes nearly 400,000 pieces of paper! Registrants will have access to all talks on a conference website pre- and post-conference, and will receive a CD and note paper onsite. Those interested in following along can bring their laptops (there will be electrical outlets in the main hall); we will also have printers for those who wish to print selected talks. We trust you understand.

Early registration is encouraged



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University of California, San Francisco
Office of Continuing Medical Education
UCSF Box 0742
San Francisco, CA 94143-0742

UPCOMING COURSES (all courses in San Francisco)

Internal Medicine Board Certification and Recertification Review

Sunday-Thursday, July 15-19, 2007

Topics in Emergency Medicine

Monday-Thursday, October 1-4, 2007

Primary Care Medicine: Principles and Practice

Thursday-Saturday, October 25-27, 2007

A Case Based Approach to the Management of Inflammatory

Bowel Disease

Saturday-Sunday, November 3-4, 2007

Controversies in Women's Health

Thursday-Friday, December 6-7, 2007

24th Annual Advances in Heart Disease

Friday-Sunday, December 14-16, 2007

Make reservations:

The Fairmont San Francisco
950 Mason Street (at California)
San Francisco, CA 94108
(415) 772-5000 or (800) 441-1414

Reservations may also be made online at
www.fairmont.com/sanfrancisco; our Group
Promotion code is GRUMH1.

AIR TRANSPORTATION

Special arrangements have been made with
Montgomery Travel. Simply call (800) 391-2287,
fax your travel request to (415) 391-2292, or go to
www.montgomerytravel.com, and specify this meet-
ing. A travel specialist will assist you with air reserva-
tions (\$35 service fee) and local area travel plans.
In addition to offering lower rates than the published
airfares, ticketed passengers may take advantage of
the 24-hour emergency service.

AIR TRANSPORTATION (continued)

UCSF has negotiated special fares with American
and United Airlines for our course attendees. You may
use the following tour codes to book on your own:

American (800) 433-1790 code: 15273

United (800) 521-4041 code: 510CF

GROUND TRANSPORTATION & PARKING

Look for the blue **SuperShuttle** signs. Their phone
number is: (415) 659-2547. Reservations are not
necessary. **Hertz** is providing car rentals at special
rates for this course: (800) 654-2240 (refer to
CV #03BW0067). Advance reservations are
recommended. Parking at the **Fairmont Hotel**
for overnight guests is \$45 per day, subject to change
without notice. Taxi from San Francisco Airport is
approximately \$45.

REGISTER TODAY! For more informa-
tion or to register online visit our website at
www.cme.ucsf.edu. You may also reach
us by calling the Office of Continuing
Medical Education at (415) 476-4251 or
emailing info@ocme.ucsf.edu.