Medical Care of Vulnerable and Underserved Populations

JW MARRIOTT SAN FRANCISCO UNION SQUARE • SAN FRANCISCO, CA

THURSDAY – SATURDAY
February 23-25, 2017

COURSE CHAIRS
Dean Schillinger, MD
Professor of Medicine and
Chief, Division of General Internal Medicine,
Zuckerberg San Francisco General
UCSF Center for Vulnerable Populations

Margaret Wheeler, MD
Professor of Medicine
Division of General Internal Medicine
Zuckerberg San Francisco General

UCSF
University of California
San Francisco
Medical Care of Vulnerable and Underserved Populations

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Publicly insured and uninsured patients make up about half of all outpatient visits in the US, and millions more previously uninsured patients have gained access to health care through the Affordable Care Act. Becoming an expert in caring for the complicated medical and social needs of vulnerable and underserved patients is crucial to every healthcare provider. World-class experts and front-line practitioners from the Zuckerberg San Francisco General Hospital & Trauma Center and the UCSF Center for Vulnerable Populations will present approaches to mitigate the challenges in caring for vulnerable populations and enhance the profound joy clinicians can experience when engaging with patients in greatest need.

Topics to be covered include updates in a broad range of diseases that disproportionately affect vulnerable patients, such as diabetes, Hepatitis C, HIV, depression, PTSD, heart failure, and hypertension. In addition, we discuss how clinicians can address social factors that complicate the management of medical illness such as low health literacy, intimate partner violence, and food insecurity, to name but a few. We will also tackle how best to integrate behavioral health care for patients with chronic pain, severe mental illness, substance use and complex post-traumatic stress. Each day we will feature a nationally renowned figure in the field of the care of vulnerable populations who will deliver pearls and impart wisdom with respect to how to stay engaged, connected and inspired in this work.

TARGET AUDIENCE
This activity is appropriate for all specialties, particularly for those health care providers that work with underserved patients in teaching, safety net, or community practices. Physicians, primary care, and subspecialists, advance practice providers, primary care providers, psychologists, public health practitioners, and nurses would all find our material educational.

OBJECTIVES
An attendee completing this course will be able to:
• Describe an approach to considering social vulnerability in medical care;
• Recognize the effect of food insecurity on patient outcomes;
• Review what is meant by Trauma Informed Care;
• Describe an approach to the care of a patient with a history of incarceration;
• Review the importance of oral care to overall health and the role of primary care in promoting oral care through the ages;
• Review an approach to the care of underserved adolescents;
• Describe an approach to caring for immigrant patients;
• Review health care economics for the underserved;
• Discuss pharmacologic treatments of alcohol disorder.
THURSDAY, FEBRUARY 23, 2017

7:00 am  Registration and Continental Breakfast
7:45  INTRODUCTION
8:00  Overview of Care of Vulnerable Patients
     Neil R. Powe, MD, MPH, MBA
     Dean Schillinger, MD
     Kirsten Bibbins-Domingo, MD, PhD, MAS
8:45  The Physician’s Task Force Recommendations and
     Caring for Vulnerable Patients
     Margot Kushel, MD
9:30  Issues in Care of the Homeless
     Leigh Kimberg, MD
     George Su, MD
10:15  Break
10:30  Trauma Informed Care
11:15  Care for the Patient with Sleep Apnea
     Susan P. Ehrlich, MD
     Joanne Eveland, MD
     Susan Fisher-Owens, MD
     Margaret Wheeler, MD
     Devora Keller, MD, MPH
     Hilary Seligman, MD, MAS
12:00  Lunch (On Your Own)
1:00 pm  INTRODUCTION – Notes from a Career in the Safety Net
1:15  The Forgotten Need: Oral Care in Underserved Patients
     Susan Fisher-Owens, MD
     Facult
2:00  An Approach to the Care of the Immigrant Patient
     Diana Coffa, MD
2:45  Optimizing Care for Patients with Food Insecurity
     Lisa Pascual, MD
3:00  Clinical Pearls Session #1
     Workshop 1: Prescribing Canes and other Durable
     Medical Equipment
     Workshop 2: Communication Skills
     Dean Schillinger, MD
     George Saba, PhD
3:45  Substance Use and Youth
     Vanessa Thompson, MD
5:45 pm  Adjourn

FRIDAY, FEBRUARY 24, 2017

7:00 am  Continental Breakfast
7:45  INTRODUCTION – Notes from a Career in the Safety Net
     Medical Mistakes and the Care of the Underserved
     Kevin Grumbach, MD
     Urmimala Sarkar, MD
     Soraya Azari, MD
     Dhruv Kazi, MD
8:00  Caring for Underserved Patients with Chronic Pain
     Erica Monasterio, MD
8:45  Health Economics for the Underserved
9:30  Break
10:15  Bullet as a Pathogen
     Rochelle Dicker, MD
11:15  Caring for Adolescent Patients from
     Underserved Backgrounds
     Lunch (On Your Own)
FRIDAY, FEBRUARY 24, 2017 (CONT’D)

1:00 pm  Notes from the Safety Net                                      Robert Brody, MD
1:15 Updates in the Care of Underserved Patients                      Kelly Eagen, MD
                                                            with Hepatitis C
2:00 Pharmacotherapy for Alcohol Use Disorder                        Scott Steiger, MD
2:45 G Updates in Treatment of Hypertension                           Binh An Phan, MD
3:30 Clinical Pearls Session #2                                         Faculty
4:00 Break                                                               
4:15 Workshop 1: Smoking Cessation                                      Sharad Jain, MD
                                                             Workshop 2: Advocacy
                                                            Vanessa Thompson, MD
5:15pm Adjourn                                                     

SATURDAY, FEBRUARY 25, 2017

7:30 am Continental Breakfast                                          Dean Schillinger, MD
7:45 INTRODUCTION: Notes from the Safety Net                          Reena Gupta, MD
8:00 Clinic Transformation in the Post-ACA Era                         Alicia Fernandez, MD
8:45 G Eliminating Healthcare Disparities at the Bedside              Liz Goldman, MD
                                                             Lisa Ochoa-Frongia, MD
9:30 G Medical Care of the Psychiatric Patient                       
10:15 Break                                                           
10:30 G Care of the Patient with History of Incarceration             Shira Shavit, MD
11:15 HIV Care of the Underserved                                    Joanna Eveland, MD
12:00 pm Lunch (On Your Own)                                            
1:00 Introduction: Narratives from the Safety Net                      Martha Baer, RN
1:15 Updates in Diabetes: What’s Worth the PA Forms                   Janet Leung, MD
                                                            for Patients in the Safety Net
2:00 What Geriatrics Can Teach Us About the Care of the Vulnerable Patient
2:45 All Tapped Out? How EHRs Affect Safety Net Communication and Burnout and What to Do About it
                                                             Anna Chodos, MD
3:30 Clinical Pearls Session #3                                         Neda Ratanawongsa, MD
                                                             Faculty
4:00 Break                                                             
                                                             Elizabeth Harleman, MD
                                                             Larissa Thomas, MD
                                                             Vanessa Thompson, MD
5:15 pm Adjourn                                                      

COURSE FACULTY (CONT’D)

Elizabeth Harleman, MD  Professor of Medicine                         Hillary Seligman, MD, MAS
Associate Program Director, Curriculum and Special Projects             Assistant Professor of Medicine and
Zuckerberg San Francisco General and Epidemiology and Biostatistics    of Tobacco Control and
Sharad Jain, MD  Professor of Medicine                                 Research; Center for Vulnerable Populations
Track Director, San Francisco                                          Zuckerberg San Francisco General
General Primary Care Program                                            Shira Shavit, MD
Dhruv Kazi, MD, MS  Assistant Professor of Medicine                   Associate Professor of Family
Zuckerberg San Francisco General and Community Medicine;              and Community Medicine;
Devora Keller, MD  Assistant Professor of Medicine                   Director, Transitions Clinic,
Zuckerberg San Francisco General                                      Zuckerberg San Francisco General
Devra Keller, MD  Assistant Professor of Medicine                   Scott Steiger, MD
Executive Director, Emergency Department                              Associate Professor of Medicine
Zuckerberg San Francisco General                                       Division of Pulmonary and
Leigh Kimberg, MD  Professor of Medicine                              Critical Care Medicine
Director, UCSF PRIME-US                                                Medical Director of Telehealth for
San Francisco Department of Public Health                               the SFDPH (SF Health Network)
Margot Kushel, MD  Professor of Medicine                              Zuckerberg San Francisco General
Internal Medicine                                                      Larissa Thomas, MD
Zuckerberg San Francisco General                                        Assistant Professor of Medicine
Janet Leung, MD  Assistant Professor of Medicine                      George Su, MD
Assistant Professor of Medicine                                       Associate Professor of Medicine
Zuckerberg San Francisco General                                      Division of Pulmonary and
Katherine Lupton, MD  Associate Professor of Medicine                 Critical Care Medicine
Zuckerberg San Francisco General                                      Medical Director of Telehealth for
Erica Monasterio, RN, MN, FNP-BC                                      the SFDPH (SF Health Network)
P rofessor of Pediatrics and Nursing,                                      Zuckerberg San Francisco General
Division of Adolescent Medicine and                                   Larissa Thomas, MD
Department of Family Health Care Nursing                                Assistant Professor of Medicine
Lisa Ochoa-Frongia, MD  Assistant Professor of Medicine              Vanessa Thompson, MD
Zuckerberg San Francisco General                                       Assistant Professor of Medicine
Lisa Pascual, MD  Clinical Professor of Orthopaedic Surgery            Maya Vijayaraghavan, MD, MAS
Zuckerberg San Francisco General                                       Assistant Professor of Medicine
Bin An Phan, MD  Associate Professor of Medicine                     Center for Tobacco Control
Zuckerberg San Francisco General                                        and Research; Division of
Neil R. Powe, MD, MPH, MBA  Professor of Medicine                    General Medicine
Zuckerberg San Francisco General                                        Zuckerberg San Francisco General
MEDICAL CARE OF VULNERABLE AND UNDERSERVED POPULATIONS

February 23-25, 2017
JW Marriott San Francisco Union Square • San Francisco, California

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P.O. Box 45368
San Francisco, CA 94145-0368
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Please indicate if you have any special needs:

Registration Fees*: before 12/30/2016

□ $695 Physicians
□ $595 Allied Health Professionals
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Refund Policy: Cancellations received in writing before February 22, 2017 will be refunded, less a $100 administrative fee. No refunds will be made on cancellations received after that date. Please check our website for up to date information on the course: cme.ucsf.edu

JW Marriott San Francisco Union Square
515 Mason Street
San Francisco CA 94102
Hotel Phone: 415-771-8600
www.marriott.com
GENERAL INFORMATION
Advance registration closes one (1) business day prior to start of course.

HOW TO ENROLL
Registration Fees
before 12/30/2016:
$695 Physicians
$595 Allied Health Professionals
$445 Residents/Fellows

after 12/30/2016:
$795 Physicians
$695 Allied Health Professionals
$495 Residents/Fellows

GREENER MEETING
We’re saving paper! The syllabus will be transmitted electronically prior to the course.

Payment may be made by Visa, MasterCard, AmEx or check.

REGISTRATION VIA:
Online: cme.ucsf.edu
Mail: Complete course registration form and send with payment to:
UCSF Office of CME
P.O. Box 45368
San Francisco, CA
94145-0368
Fax: Fax completed registration form to:
(415) 502-1795 (be sure to include your credit card number)
Phone: To register by phone or to inquire about registration Office at (415) 476-5808.

On-Site Registration: Generally we are able to accommodate on-site registration at our courses, however, pre-registration is preferred to ensure that we have adequate course materials.

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CONFERENCE LOCATION
Enjoy San Francisco’s renowned attractions such as the historic cable cars, shopping in Union Square, or visit San Francisco’s culinary hub at the Ferry Building.

The JW Marriott San Francisco is just steps from Union Square and the Theatre District.

A block of guestrooms has been reserved at the special UCSF conference rate of $284/night. You are urged to make your reservations early. The cut off date is February 1, 2017, or until the group room block is filled. After this date, rooms will be provided on a space-available basis only. To make hotel reservations on-line, go to cme.ucsf.edu and click on the hotel link in the Travel & Lodging section of the course webpage.

If you prefer to telephone in your reservation, call 850-228-9290, and please identify yourself as a member of this UCSF conference to receive the special rate.

By staying at the host hotel, you help UCSF meet its contractual obligations and keep registration fees reasonable.