FEEDBACK

1. Establish a respectful learning environment.
2. Communicate goals and objectives for feedback.
3. Base feedback on direct observation.
4. Make feedback timely and a regular occurrence.
5. Begin the session with the learner's self-assessment.
6. Reinforce and correct observed behaviors.
7. Use specific, neutral language to focus on performance.
8. Confirm the learner's understanding and facilitate acceptance.
10. Make feedback part of institutional culture.

Source: “Twelve tips for giving feedback effectively in the clinical environment” Subha Ramani and Sharon Krackov; Medical Teacher Volume 34, 2012 – Issue 10
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